

The City of San Antonio Code Compliance's

Know the rules, Respect your neighbors

The Code Compliance department wants to enhance neighborhoods and their citizens' health, safety and general welfare through efficient and effective City Code enforcement. All actions shall be conducted in a responsive and fair manner focusing on customer service and public awareness while respecting the property rights of our citizens.

Please call 311 if you have a question or want to report a violation and request a service # or a case # or complaint # in order to following up on the complaint, register online at www.sanantonio.gov/code or mail to Department of Code Compliance, P.O. Box 839966, San Antonio, TX 78283

Here are a few listed reasons to contact the city:

Dangerous structures: Homes that have become dilapidated or rundown, vacant or illegal activities going on

Minimum housing standards: Interior and exterior of each property must be in good repair and maintained in a safe and sanitary condition, free of rodents, sewer leaks and the accumulation of garbage.

High Weeds: Property owners are responsible for maintaining the appearance of their lawns and/or vacant lots. Grasses or weeds need

Outside storage: Yards should not be used as storage areas for vehicles, buildings materials, tires, indoor furniture, appliances, boxes or other items.

Front and side yard parking: Residents are not allowed to park their vehicles on the front or side lawn of their home unless there is a permanent surface of concrete brick, asphalt or gravel with defined borders designated for parking.

Junked Vehicles: Broken –down, junked vehicles should not be parked in yards, on the street or in any location that can be seen in ordinary public view.

Animals and fowl: City residents are allowed to keep a limited number of animals on their residential property, based on the type of animal and size of the property. No more than five dogs and three cats may be kept on an average residential lot. Permits issued by the Health Department may be required to certain livestock or fowl on properties in accordance with Chapter 5 of the City Code.

Garage and yard sales: You must purchase an permit and it must be displayed. Only three garage/yards sales are permitted a year and only one every three months. The permit can be purchased at H.E.B for \$16.00

Vendors, Hawkers and peddlers: Persons engaged in any commercial outdoor retail activity must meet license requirements and are restricted from operating on certain areas of the city without special approval.

Noise: Noise levels are regulated and enforced in San Antonio according to zoning districts and time of day. Citizens are encouraged to minimize the volume of their audio equipment, construction equipment or other noise-producing devices in homes and vehicles. If the noise is in excess of 63 decibels, and you are referred to Municipal Court for prosecution, fines can range from \$35.00 to \$2000.00